

Signature Preparatory Academy

Administrative Review Report

National School Lunch Program Food and Nutrition Review Report

Signature Preparatory Academy Administrative Review Report

Food and Nutrition Division



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I. Executive Summary

Administrative Review

The Richard B. Russell National School Lunch Act, as amended by the Healthy Hunger-Free Kids Act of 2010 (HHFKA), requires a unified accountability system designed to ensure participating school food authorities (SFAs) comply with National School Lunch Program (NSLP) and School Breakfast Program (SBP) requirements. The Act also requires an accountability system that conducts Administrative Reviews to evaluate requirements for NSLP and SBP during a three-year (triennial) cycle.

The Administrative Review provides a comprehensive evaluation of school meal programs of SFAs participating in the NSLP, SBP, and includes both Critical and General Areas of Review. This includes the implementation of HHFKA program requirements and other Federal Programs.

Procurement Review

The procurement of goods and services is a significant responsibility of an SFA. Obtaining the most economical purchase should be considered in all purchases when using the nonprofit food service account. SFAs must comply with the applicable regulations through audits, administrative reviews, technical assistance, training, guidance materials, and by other means (7 CFR 210.19(a)(3)). Federal, state, and local laws and regulations specify the methods SFAs must ensure all competitive procurements must be in accordance with 2 CFR Part 200.318-.326 and all other applicable government wide and FNS regulations and guidance. The Nevada Department of Agriculture (NDA) conducted the Procurement Review in tandem with the Administrative Review of the programs administered by Signature Preparatory Academy on 12/12/2023.

An exit conference was held on 12/15/2023 to provide a summary of the work performed and to discuss any anticipated findings and required corrective actions.

We commend your agency's commitment to improving operations of this essential nutrition assistance program. We wish to thank the Signature Preparatory Academy staff for the time and assistance extended to our State Agency staff during this process.

II. Introduction

An entrance conference was conducted on 12/12/2023. The review was conducted at the Signature Preparatory Academy in Henderson, Nevada. The Administrative Review was conducted by Abigail Hanson, Erica Jaramillo, and Cindy Cohen. Signature Preparatory Academy staff included Tracie Salgado; Sodexo staff included Michelle Woeller. This report is based on the results of the offsite assessment, the offsite and onsite review of files, and meal service observations of the SFA's participating program. An exit conference was held on 12/15/2023 which provided a summary of the work performed at Signature Preparatory Academy and we discussed any additional documentation needed, preliminary findings, and observations.

III. Scope

The Administrative Review covered documents, records, and procedures relating to the administration of the NSLP for the month of review, *October 2023*. The Procurement Review covered all documents, records, invoices, and procedures relating to the procurement for the SFA for the year of review, school year *2022-2023*.

IV. Methodology

The Administrative Review was conducted in accordance with procedures and requirements set forth in the Administrative Review Manual, 2018-2019 edition. It included evaluating *Signature Preparatory Academy*'s administration of the National School Lunch program through the assessment of agency procedures, sampled review files, documentation, claims, fiscal systems, contracts, and staff interviews. The Procurement Review was conducted in accordance with procedure and requirements set forth in 2 CFR 200 and 7 CFR 210. The procurement plan, code of conduct, and procurement documents, including invoices, were evaluated for compliance.

V. Noteworthy Achievements

- The kitchen was very clean and well organized.
- Staff members were friendly and responsive to feedback during the review.

VI. Critical Areas of Review

- Performance Standard I- Meal Access and Reimbursement
 - o Certification and Benefits Issuance
 - Meal Counting and Claiming
- Performance Standard II- Meal Pattern and Nutritional Quality
 - o Meal Components and Quantities
 - o Offer versus Serve
 - o Dietary Specifications and Nutrient Analysis
- Comprehensive Resource Management
 - o Maintenance of the Non-Profit School Food Services Account
 - o Revenue from non-program foods
 - o Paid Lunch Equity
 - Indirect Costs
- General Areas
 - o Civil Rights
 - o Professional Standards
 - o SFA On Site Monitoring
 - Local School Wellness Policy
 - Smart Snacks in School
 - Water Availability
 - o Food Safety
 - o Reporting and Recordkeeping
 - SBP and SSO Outreach
- Procurement
 - o Procurement Plan
 - Code of Conduct
 - o Procurement Documents and Records

VII. Findings and Required Corrective Action

Performance Standard I – Meal Access and Reimbursement

Federally mandated counting and claiming systems for all SFAs that participate in NSLP and SBP. Free, reduced-price, and paid meals claimed for reimbursement must be served only to eligible children. Certification and benefits issuance process is the SFA's certification of student eligibility for FRL meals and serves as a link to the SFA's meal counting and claiming system. References include but are not limited to 7 CFR 245.2(1)(i); 7 CFR 245.6(b)(1); 7 CFR 210.7 (c)(1)(iii)(iv); 7 CFR 210.18 (g)(1)(ii)(A); CFR 210.19(c)(2)(i); and 210.19(c)(2)(ii).

Site Name	Question	Finding	Corrective Action	Due Date
District	Q126	Certification and Benefit	Create procedure	11/01/2023
Level		Issuance	to maintain	
		Applications received by the	benefit document	
		SFA must be certified for the	(roster) with	
		correct meal benefit level	required	
		(either free, reduced or paid)	information,	
		as detailed in the Eligibility	include how often	
		Manual for school Meals, July	it will be updated.	
		18, 2017 edition. Three	Submit to NDA	
		applications were noted as an	the procedure and	
		incorrect benefit status on the	current benefit	
		Benefit Issuance Document	document (roster)	
		(BID):	with required	
		-One noted as Reduced on BID	information, for	
		(but denied on application)	review.	
		-One noted as reduced on BID		
		(but denied on application		
		due to no social security number or checkmark in the		
		box for none)		
		-One noted Free on BID (but		
		reduced on application)		
		In addition, 10 applications		
		appeared to be processed past		
		the 10-day deadline		
		(determination date		
		compared to parent's		
		signature date).		
		Repeat Finding		
		*Fiscal action calculated is		
		\$127.95,		
		qualifying for the disregard		
		as this does not exceed \$600.		

District Level	Q209a	Verification Per page 102 of the Eligibility Manual, "If the LEA determines it is eligible to use an alternate sample size, the LEA must contact the State agency in accordance with any procedures established by the State agency for approval prior to use an alternate sample size [7 CFR 245.6a(d)(4)]." Signature Prep did not select from error-prone applications but instead used an alternate sample size and choose a random sample from their sample pool.	Create a procedure detailing how verification will be completed annually, including using the correct verification sample size, appeal information and 10-day notice of reduction in benefits when applicable. Submit procedure to NDA for review.	11/01/2023
District Level	Q213	Verification of student's eligibility must be completed on a sample of household applications per 7 CFR 245.6a(c). If the household refuses to cooperate in verification, per 7 CFR 245.6a(f)(4), their benefit shall be terminated (updated to paid). Signature Prep did not give 10 calendar days of notice when a child's benefit status changed from reduced to paid. The email notice of a termination in benefits also did not include the appeal rights.	In the procedure requested for Q209a, include the process for what information will be included for all verification documentation requests and benefit changes.	02/05/2024

Performance Standard II – Meal Pattern and Nutritional Quality

Meals claimed for reimbursement must contain food components in specific quantities and requirements as required by regulations; the meal pattern limits calories, restricts sodium levels, limits saturated fat, and eliminates trans fats. References include but are not limited to 7 CFR 210.10 and 220.80.

Site Name	Question	Finding	Corrective Action	Due Date
Signature	Q401	Meal Counting and Claiming	1. Sodexo to	02/05/2024
Preparatory		Per 7 CFR 210.8, the meal	develop a	
Academy		counts for the review period	procedure for	
		must yield an accurate	how and when to	
		result, must be comparable	count a	
		to the day of review meal	reimbursable	
		counts, and must not exceed	meal at the POS.	
		the number of eligible	Submit procedure	
		students. Monthly and daily	and proof it was	
		claim reconciliation must	reviewed with	
		yield accurate meals.	food program	
		NDA staff noted on the day	staff (sign off	
		of review that a few children	sheet, etc.) to	
		gave their card at the POS	NDA for	
		and then only grabbed milk.	review.	
		Sodexo staff began	2. Send a picture	
		monitoring the line to	of the updated service line to	
		ensure every child took a reimbursable meal after	NDA for review.	
		giving their card at the POS.	NDA IOI Teview.	
		To better ensure every child		
		takes a reimbursable meal,		
		NDA suggests moving the		
		POS to the end of the serving		
		line. This will ensure a more		
		accurate count of		
		reimbursable meals at the		
		POS.		
Signature	Q410a	Per 7 CFR 210.10(b)(1)(i),	1. Sodexo to fix	1) Updated
Preparatory	(1	daily, school lunches offered	the Buffalo	BC wrap
Academy		to each age/grade group	Chicken wrap	recipe
•		must include the food	meal pattern	submitted
		components and food	components	on 12/15/23
		quantities specified in the	(recipe does not	(with no
		appropriate meal pattern.	indicate that	legumes)
		Reviewed two weeks of	there are any	Remaining
		October 2023 nutrient	legumes). Update	items due
		analysis and production	those weeks in	02/05/2024
		records (10/2-10/13). The	the menu cycle to	
		following errors were noted:	ensure they	
		Not offering any vegetables	include accurate	
		from the legumes subgroup	vegetable	
		weekly for both weeks	contributions	
		reviewed.	from the legume	
			subgroup.	

Not offering the full 3/4 cup vegetables for every student each day (including when additional veggies are served in only one of the entrée options):

10/4/23: offered 1/2 cup celery, but no additional veggies in the pancake entrée 10/6/23: only offered 1/2 cup cucumber 10/10/23: only offered 1/2 cup potato wedges 10/11/23: only offered 1/2 cup carrots 10/13/23: offered 1/2 cup of celery, but no additional veggies in the cheese pizza entrée and only 1/8 cup for the pizza entree Week of 10/2-10/6, not meeting the weekly minimum for the Meat/MA component It was also noted during the review of documents from Sodexo titled Menu Analysis Main Event, that the evaluation includes a garden bar. However, Signature Prep does not have a garden bar on site. This could be a miscommunication leading to noncompliant vegetable offerings. ***Potential for future fiscal action, if found as a repeat

finding on a future review.

2. To meet the 3/4 cup daily vegetable requirement, add extra vegetable servings to the end of the service line so students may take the full serving if they choose or implement a garden bar. 3. Signature Prep to create a procedure to monitor the menu and production records. Provide training for staff to ensure they can follow the procedure and understand the requirements. Submit updated menu, nutrient analysis, and procedure to NDA for review.

Comprehensive Resource Management

All revenues and expenses under the nonprofit school food service account must be allowable- used only for the operation and improvement of the food service and net cash resources may not exceed three months' average operating expenses. References include not are not limited to 7 CFR 210.14.

Site Name	Question	Finding	Corrective Action	Due Date
Off-Site	Q710	Pricing of Adult Meals	Signature Prep	02/05/2024
Assessment		Per FNS Instruction 782-5,	must develop a	
		"Breakfast and lunches	procedure for	
		served to teachers,	pricing of adult	
		administrators, custodians,	meals to ensure	
		and other adults must be	compliance (at	
		priced so that the adult	minimum it must	
		payment in combination	be equal to the free	
		with any per-lunch	reimbursement rate	
		revenues from other	for non-pricing	
		sources designated	schools) and	
		specifically for the support	describe how the	
		of adult meals (such as	revenue from adult	
		State or local fringe	meals is deposited	
		benefits or payroll funds,	into the Nonprofit	
		or funding from voluntary	School	
		agencies) is sufficient to	Food Service	
		cover the overall cost of the	Account.	
		lunch. Including the value		
		or any USDA entitlement	Submit procedure	
		and bonus donated foods	to NDA for review.	
		used to prepare the meal."		
		During the pre-assessment,		
		Signature Prep noted that		
		they do not sell adult meals		
		but on the day of review,		
		NDA staff observed one		
		adult meal sold. When		
		asked, Signature Prep		
		indicated that they do sell		
		adult meals to teachers at		
		\$4/meal but do not have a		
		formal meal charge policy.		

Civil Rights

Regulations require SFAs to comply with civil rights provisions to ensure that no child is denied benefits or otherwise discriminated against because of race, color, national origin, age, sex, or disability. References include but are not limited to 7 CFR 210.23(b), 7 CFR 210.18(h)(2)(ii), FNS Instruction 113-1, USDA memo SP59-2016.

Site Name	Question	Finding	Corrective Action	Due Date
Off-Site	Q801	Per Instruction 113-1,	Signature Prep to	02/05/2024
Assessment	-	programs must	develop a policy for	
		inform potentially	how outreach	
		eligible persons,	materials and	
		applicants,	information will be	
		participants, and	sent out annually to	
		grassroots	inform families of	
		organizations, of	the food program and	
		programs or changes	how documentation	
		in programs. This	will be kept on file.	
		includes information		
		pertaining to	Submit policy to NDA	
		eligibility, benefits,	for review.	
		and		
		services, the location		
		of local facilities or		
		service delivery points, and hours of		
		service. This		
		information can be		
		communicated by		
		methods such as, but		
		not limited to, the		
		Internet, newspaper		
		articles, radio and		
		television		
		announcements,		
		letters, brochures,		
		computer-based		
		applications, and		
		bulletins.		
		The SFA did not have		
		a copy of their		
		media/public release		
		for this school year		

		and indicated it was not posted but that information was disseminated by word of mouth.		
Off-Site Assessment	Q803	Per Instruction 113-1, SFA's public notice should contain the elements of: program availability, complaint information and the USDA non- discrimination statement. Signature Prep does not have a written civil rights complaint procedure. In addition, the current complaint log needs to include the school year to ensure there is an annual record of any civil rights complaints made.	1. Develop a Civil Rights complaint procedure. 2. Add the school year to the current complaint log. Submit procedure and updated complaint log to NDA for review.	
District Level	Level Q810	Per Instruction 113-1, programs must include the required USDA nondiscrimination statement on all appropriate FNS and agency publications, Web sites, posters, and informational materials provided to the public. There is no USDA nondiscrimination statement in the Student Handbook	Update the Student Handbook, including adding the USDA non-discrimination statement and updating the language addressing the food program (run by Department of Agriculture instead of the Department of Education). Submit updated Student Handbook to NDA for review.	02/05/2024

where the food	
program is	
mentioned.	

Professional Standards

Regulations establish hiring standards for new school nutrition program directors at the School Food Authority (SFA) level and annual training standards for all school nutrition program directors, managers, and staff. References include but are not limited to 7 CFR 210.30

Site Name	Question	Finding	Corrective Action	Due Date
District Level	Q1212a	The Professional Standards regulations in 7 CFR 210.30 establish hiring standards for new school nutrition program directors. at the SFA level. In addition, the regulations establish annual training standards for all school nutrition program directors, managers, and staff. No one currently holds the Director position.	Choose someone to fill the role of Director and submit reasoning (including proof of educational background and job duties) for NDA to review. Submit plan for the Director completing required food safety within 30-days of hire and annual training hours by June 30, 2024.	02/05/2024
District level	Q1217b	Professional Standards Training Tracking All SFAs are required to track and maintain records regarding employees' annual training. USDA's Professional Standards Training Tracker may be used, or an alternative tracking tool may be	Update the professional standards tracker to include the school year and a running total of hours to date. Update the required hours by position, including adding Tracie Salgado to the tracker. Submit the revised tracker to NDA for review. Create a plan for how	

developed but must include at minimum these required fields: employee name, hiring date, employee position, required hours of training, training title/subject, length or training, school year training is applied to, and completed training hours to date. Sodexo will need to update the required training hours by position, so they are Accurate (manager/supervisor: 10 hours, full-time staff: 6 hours, parttime staff: 4 hours). The current tracker is also missing the school year the hours are being applied to and completed training hours to

date.

all employees will meet the annual training requirements by June 30, 2024, and submit the plan to NDA for review.

Local School Wellness Policy

To help foster a healthy school environment, Section 204 of the Healthy Hunger Free-Kids Act added section 9A to the Richard B. Russell National School Lunch Act (NSLA) to expand the scope of wellness policies. References include but are not limited to 7 CFR 210.11; 7 CFR part 210 Appendix B; and The Healthy Hunger Free Kids Act Section 9A (204).

(204).				
Site Name	Question	Finding	Corrective Action	Due Date
Off-Site Assessment	Q1000	School Wellness Committee Meeting 2x/year Nevada's School Wellness Policy states stakeholders/committee needs to meet at least twice a year. Signature Prep's wellness policy currently indicates the committee only meets once a year.	1. Update the wellness policy to include that the committee must meet at least twice a year. Suggest to also update the school years listed in the wellness policy so they are current. 2. Create a plan to hold two committee meetings for this school year. Submit updated wellness policy and meeting plan to NDA for review.	02/05/2024
Off-Site Assessment	Q1005	Nevada's School Wellness Policy states that the school district must inform and update the public (including parents, students, and others in the community) about the content and implementation of the local school wellness policy annually. No assessment was completed for the wellness policy this school year.	Create a plan for when Signature Prep will complete the annual wellness policy assessment and how the results will be made available to the public. Submit plan to NDA for review.	02/05/2024

Food Safety

Regulations require SFAs to establish a food safety program and maintain facilities in accordance with Federal, State, and Local Health Code regulations to reduce risks of food borne illnesses. References include but are not limited to 7 CFR 210.13, USDA Guidance for School Food Authorities: Developing a School Food Safety Program, NRS 429.200,

444.335, and NRS chapter 446.					
Site Name	Question	Finding	Corrective Action	Due Date	
Signature	Q1404	All SFAs are required to	An electronic copy	Proof	
Preparatory Academy		establish a food safety program for any facility where food is stored, prepared, or served. No physical copy of the HACCP manual was kept on site.	of the HACCP manual was reviewed and is compliant. Sodexo staff printed a hard copy to be kept in the kitchen	submitted on 12/12/2023	
			during the day of review.		
Signature Preparatory Academy	Q1406	Most recent food safety inspection report was only posted in the kitchen and was not visible to program participants.	Sodexo staff posted the full food inspection report at the beginning of the service line in the cafeteria during the day of review.	Proof submitted on 12/12/2023	

Reporting and Recordkeeping

Regulations require SFAs to submit reports to NDA to report to RNS compliance with program requirements as well as for SFAs to retain records for three years plus the current year. References includes but is not limited to 7 CFR 210.20 and 7 CFR210.23(c).

Site Name	Question	Finding	Corrective Action	Due Date
Signature	Q1502	Recordkeeping	SFA to create a	Proof
Signature Preparatory Academy	Q1502	Recordkeeping SFAs must maintain records for three years plus the current year to demonstrate compliance with program requirements. SFA could not easily locate the school's wellness	sfA to create a policy for where, how, and how long NSLP documents are kept on file (including all documentation related to the	submitted on 12/12/2023
		policy, media release, procurement documents or procedures specific to the food program.	food program).	

VII. Recommendations and Technical Assistance

Recommendations:

Meal Components & Quantities:

- 1. Implement the use of a share table in cases where children do grab an item that they do not want to eat/drink. Include appropriate signage so students can properly use the share table.
- 2. Signature Prep did not have a procedure for students to receive partial meals or milk only. Recommend implementing a process for students who only wish to purchase a milk or a la carte items during the meal period. This will help with unnecessary food waste due to students being told to take one or two items.

Record Keeping:

3. Organize all the food program related materials in one place on the school website so everything is easy to find. This can include menus, meal charge information, media release, and wellness policy information.

Technical Assistance:

1. Confirmation review: Direction was given on when confirmation reviews need to be completed, when application is selected for verification, confirmation is completed first. However, it is a best practice to confirm all applications, so if Signature Prep chooses to continue this practice, the confirmation review should be completed before the benefit is applied to the student (on benefit issuance document or in POS).

IX. Corrective Action Response

A written response to the corrective actions detailed in this report must be submitted within thirty (30) calendar days of receipt of the report. The response must include a description of the corrective action plan for the findings, including implementation time frames and supporting documentation as necessary.

NDA will thereafter assess the SFA's corrective action response. If the corrective action is not completed, or if the need is identified to ensure all corrective items are in place, we may schedule a follow up review. Program Funds may be withheld until corrective action is completed if not submitted by the required due date.

The SFA may appeal the NDA's action by submitting a written appeal request within fifteen (15) calendar days after receipt of notice of this Administrative Review Report and should be sent by certified mail, or its equivalent, or sent electronically by email. NDA will acknowledge the receipt of an appeal request within 10 days after its receipt of the request. More information is available in Appendix A.

X. Appendix:

- A. Appeal Procedure (attached)
- B. Procurement Report (attached)
- C. Eligibility Manual for School Meals
- D. Professional Standards Memo (attached)
- E. Professional Standards Guide
- F. USDA Complaint Procedure (attached)
- G. Sample Media Release (attached)
- H. <u>USDA Wellness Policy Toolkit</u>
- I. Procurement Plan Template (attached)
- J. Code of Conduct Template (attached)
- K. WA Sponsor Procurement Checklist (attached)
- L. iCN Procurement Training
- M. Adult Meal Pricing Tool (Excel Tool & PPT guidance attached)
- N. FSMC Monitoring Form (attached)
- O. NDA Entitlement Transfer Request Form (attached)